

Product Information Sheet

Foreign-Travel Health Insurance for au pairs, pupils, language students, students, scholarship holders, doctoral candidates and participants in Work & Travel Programs for up to 5 Years (Incoming)

You are interested in taking out travel insurance with HanseMerkur? A good choice!

This information sheet is intended to give you a quick and easy overview of the various options available. Please note, however, that this does not contain all of the information relating to your policy. For a full version of the contents of the contract, kindly refer to the insurance application form, the insurance policy and the terms and conditions of insurance.

What type of insurance is it?

Your insurance is a travel insurance that is valid for a limited period. The scope of the insurance and the individual benefits associated with your policy are determined by the tariff you select.

What is the scope of your insurance cover?

Travel health insurance

This information sheet is intended to give you a quick and easy overview of the various options available. Please note, however, that this does not contain all of the information relating to your policy. For a full version of the contents of the contract, kindly refer to the insurance application form, the insurance policy and the terms and conditions of insurance..

Travel liability insurance

If your insurance policy includes a travel liability insurance, you are covered during your journey against the dangers of everyday life for which you are responsible and must therefore remunerate others for. In such cases we not only regulate the damages, but also check whether, and to what extent, a compensation liability exists. Unjustified claims for compensation are rejected by us on your behalf and, to this extent, we also provide legal protection in cases of unjustified liability claims. For a full description of the cover provided, please refer to section I.HAFT of the Terms and Conditions of Insurance.

Travel accident insurance

The Travel Accident Insurance protects you against the financial consequences of an accident. The level of cover depends on the insurance sum agreed on. For a full description of the cover provided, please refer to section I.UV of the Terms and Conditions of Insurance.

What do you have to note in connection with the payment of premiums?

The level of the premium depends on the insurance cover chosen. In the overview of premiums for the individual insurance products you will find the precise premium due for the insurance cover in question. Insurance cover commences with the payment of the premium at the earliest. For due dates and other details, please refer to the Terms and Conditions of Insurance.

What is not insured?

Some events are excluded from insurance cover. In particular, no insurance cover is offered for the following:

In all fields:

If the policyholder or the insured person has wilfully instigated the event covered by the insurance.

Travel accident insurance:

For accidents in which drunkenness or drug consumption played a role. Illnesses and wear, e.g. backache due to constant sitting, stroke or heart attack, are not instances of accidents.

Travel health insurance

For illnesses and accidents brought about intentionally and for treatment resulting from attempted suicide.

Travel liability insurance:

For damage to lent, leased or rented items.

What obligations arise at the time of conclusion of contract?

At the time of conclusion of contract you must have disclosed all information fully and truly. If you fail to do so, your insurance cover is endangered!

What obligations do you have to fulfill if an event covered by the insurance occurs?

Make sure that the damage incurred is kept as small as possible! Avoid everything that might lead to an unnecessary increase in costs. Notify HanseMerkur immediately about the damage incurred. For further obligations, please refer to "Obligations" in section III.4 In the Terms and Conditions of Insurance.

What are the legal consequences, if you fail to meet your obligations?

Very important: If you violate your obligations, HanseMerkur is entitled to reduce the benefits due by an amount corresponding to the gravity of the violation. This can even lead to a complete loss of insurance benefits. For more details in this connection, see the Terms and Conditions of Insurance ("Obligations" and "Violation of Obligations").

When does your insurance cover begin and when does it end?

The insurance cover begins with the payment of the premium at the earliest, though not before the agreed date of commencement, and it ends on the agreed expiry date.

Product Information Sheet

Young Travel - Foreign Travel Health Insurance for up to five years (Incoming)

This information sheet is intended to give you a quick overview of the various options available for the insurance of your choice. Please note, however, that this does not contain all of the information relating to your policy. For a full version of the contents of the contract, kindly refer to the insurance application form, the insurance policy and the terms and conditions of insurance. Each of the following options for insurance cover is only valid if it is explicitly concluded by you, i.e. if it is included in the insurance cover selected by you!

Insured circle of persons:

Those eligible for insurance are au pairs, pupils, language students, students, scholarship holders, doctoral candidates, participants in work & travel programs or other persons who can prove that they are temporarily in **the Federal Republic of Germany** to take part in further-educational measures up to the age of 35 (35th birthday).

Travel Health Insurance Basis Tariff

Reimbursement of the costs of:

- ✓ out-patient medical treatment administered by a doctor. For stays in Germany up to the regular maximum rates of the respective applicable official scale of fees for doctors or for dentists:
»Amtliche Gebührenordnung für Ärzte bzw. Zahnärzte (GOÄ/GOZ)«
 - in keeping with no. 437 and section M (laboratory services), up to 1.15 times the listed rate
 - in keeping with sections A, E and O (technical performance), up to 1.8 times the listed rate
 - and in all other cases up to 2.3 times the listed rate
- ✓ medicaments and dressing materials at 80 %
- ✓ medically necessary rehabilitation measures
- ✓ pregnancy examinations per insurance year, EUR 250
- ✓ child delivery after a waiting period of 8 months
- ✓ insurance benefits for premature birth
- ✓ therapeutic adjuvants prescribed due to an accident
- ✓ pain management dental treatment in accordance with the scale of fees for dentists, per insurance year EUR 250
- ✓ accident-related dental prostheses, EUR 500
- ✓ in-patient costs of medical treatment in a multiple-bed room
- ✓ radiation treatment, light therapy and other forms of physical treatment
- ✓ x-ray diagnosis
- ✓ operations
- ✓ transport by ambulance for in-patient treatment
- ✓ medically indicated evacuation
- ✓ costs for an accompanying person in the event of evacuation
- ✓ repatriation costs or funeral expenses abroad, up to EUR 20,000
- ✓ subsequent liability until recovery of transportability,
- ✓ **no retained risk**

Travel Health Insurance Premium Tariff

Reimbursement of the costs of:

- ✓ out-patient medical treatment administered by a doctor. For stays in Germany up to the regular maximum rates of the respective applicable official scale of fees for doctors or for dentists:
»Amtliche Gebührenordnung für Ärzte bzw. Zahnärzte (GOÄ/GOZ)«
 - in keeping with no. 437 and section M (laboratory services), at the highest listed rates
 - in keeping with sections A, E and O (technical performance), at the highest listed rates
 - and in all other cases at the highest listed rates
- ✓ medicaments and dressing materials
- ✓ medically necessary rehabilitation measures
- ✓ pregnancy examinations
- ✓ child delivery after a waiting period of 8 months
- ✓ insurance benefits for premature birth
- ✓ therapeutic adjuvants prescribed due to an accident
- ✓ pain management dental treatment in accordance with the scale of fees for dentists
- ✓ restoration of the function of dental prostheses at 50 %, up to a value of EUR 2,000
- ✓ dental prostheses at 50 % (after a waiting period of 6 months), up to EUR 2,000
- ✓ out-patient medical analytical treatment (up to 5 sessions per insurance year, EUR 1,000)
- ✓ in-patient costs of medical treatment in a multiple-bed room
- ✓ radiation treatment, light therapy and other forms of physical treatment
- ✓ massages, packs, inhalation treatment, physiotherapy
- ✓ X-ray diagnosis
- ✓ operations
- ✓ transport by ambulance for in-patient treatment
- ✓ hospital visit (minimum period of stay in hospital of 14 days), up to EUR 1,000
- ✓ medically indicated evacuation
- ✓ costs for an accompanying person in the event of evacuation
- ✓ repatriation costs or funeral expenses abroad
- ✓ preventive examinations (after a waiting period of 6 months), EUR 200 per insurance year
- ✓ subsequent liability until recovery of transportability
- ✓ **no retained risk**

For performance excluded (carve-outs) please refer to the Terms and Conditions of Insurance, VB-KV 2013 (YT-In), section III.3.

Product Information Sheet

Travel Accident, Liability, Luggage and Emergency Insurance for up to 5 Years (Incoming)

This information sheet is intended to give you a quick overview of the various options available for the insurance of your choice. Please note, however, that this does not contain all of the information relating to your policy. For a full version of the contents of the contract, kindly refer to the insurance application form, the insurance policy and the terms and conditions of insurance. Each of the following options for insurance cover is only valid if it is explicitly concluded by you, i.e. if it is included in the insurance cover selected by you!

Insured circle of persons:

Those eligible for insurance are au pairs, pupils, language students, students, scholarship holders, doctoral candidates, participants in work & travel programs or other persons who can prove that they are temporarily in **the Federal Republic of Germany** to take part in further-educational measures up to the age of 35 (35th birthday).

Travel Liability Insurance - Kompakt Tarif

Cover sums for

- ✓ personal injury and material damage EUR 1 million
- ✓ damage to hired or rented property EUR 10,000
- ✓ deportation costs EUR 1,000
- ✓ damages in the host family's household EUR 2,500

Travel Liability Insurance - Komfort Tarif

Cover sums for

- ✓ personal injury and material damage EUR 2.5 million
- ✓ damage to hired or rented property EUR 25,000
- ✓ deportation costs EUR 5,000
- ✓ loss of keys EUR 250
- ✓ damages in the host family's household EUR 2,500

Travel Accident Insurance - Kompakt Tarif

Insurance sums

- ✓ in the event of death EUR 10,000
(in cases of children up to the age of 18) EUR 5,000
- ✓ in cases of invalidity EUR 20,000
(with progressive grading, 350 %)

Travel Accident Insurance - Komfort Tarif

Insurance sums

- ✓ in the event of death EUR 20,000
(in cases of children up to the age of 18) EUR 10,000
- ✓ in cases of invalidity EUR 40,000
(with progressive grading, 350 %)
- ✓ rescue costs EUR 5,000
- ✓ cosmetic surgery EUR 5,000

For performance excluded (carve-outs) please refer to the Terms and Conditions of Insurance, VB-RS 2013 (YT-In) section III.HAFT3. and section III.RU3.

October 2013

Young Travel Travel Insurance for au pairs, pupils, language students, students, scholarship holders, doctoral candidates and participants in Work & Travel Programs for up to 5 Years

Coming to Germany from Abroad (Incoming)
Daily premium

Travel Insurance Coming to Germany from Abroad (INCOMING)		
Length of stay	BASIS EUR	PREMIUM EUR
Up to 12 th month	1.19	1.75
13 th – 60 th month	1.65	2.15

Travel Accident and Liability Insurance Coming to Germany from Abroad (INCOMING)	
KOMPAKT EUR	KOMFORT EUR
0.25	0.33

IMPORTANT INFORMATION

- Eligibility for insurance up to the 35th birthday.
- Travel Health Insurance and the non-health travel insurances (Accident Insurance and Liability Insurance) are legally independent contracts.
- The contracts shall be concluded for the entire period of stay.
- The insurance only applies during the stay in Germany. Coverage also applies for the insured person worldwide outside of the Federal Republic of Germany and the home country during a temporary trip. The coverage is limited to 14 days per trip in the case of trips to the USA or Canada. Persons cannot be insured for their home country for longer.
- The application for conclusion of an insurance contract can be submitted at any time. It must be made for the entire remaining duration of the stay in the Federal Republic of Germany. The general qualifying period is 31 days. This is calculated from the contract inception. The qualifying period does not apply if the application is made within 31 days of arrival. The date of arrival must be proven at our request. The qualifying period also does not apply to accidents and for help from physicians in order to avoid acute risk to life for the insured person. A comparable preexisting insurance, which can be shown to have applied without gaps until contract inception, can be offset with the general qualifying period. The excluded benefits according to Section III., 3. (Limitation of the payment obligation) continued to be excluded without limits.
- Extension of an insurance is possible
 - if the application for extension has been received by the insurer or the agent before the end of the original insurance contract and the maximum insurance period of 5 years has not yet been reached;
 - and insurance cover then exists only for cases of insurance that are new as from the date of application for extension;
 - and each extension must begin directly after the previous insurance.
- A new insurance following on an uninsured period is only possible if the insured person can be shown to have gone for a holiday in his or her home country.
- If the insured person leaves Germany prematurely, the insurance can be ended and the repayment of excessive premiums paid is possible. The insurance ends – at the earliest – at the time at which notification as to the return of the insured person is received by HanseMerkur Reiseversicherung AG.
- **No excess.**

**Terms & Conditions for health insurance - Young Travel
VB-KV 2013 (YT-In)**

Your insurance terms comprise three sections.

Section I. contains an overview of the types of benefit and the benefit levels assigned to these in accordance with the tariff.

In section II. you will find, in particular, information on insured persons, conclusion periods and payment of premiums.

The exact wording of the types of benefit can be found in section III.

Section I. Overview of benefits

The exact wording of the insured benefits and incidents can be found under the cited items in section III. Description of benefits.

Health Insurance

Insured benefits The amount of the benefits depends on the tariff selected by you.		Tariff Basic	Tariff Premium
2.1.1	Costs of out-patient curative treatment according to the fee schedule for physicians - in accordance with no. 437 and section M (laboratory services) up to - in accordance with sections A, E and O (technical services) up to - in all other cases up to	1.15 times 1.8 times 2.3 times	Maximum rates Maximum rates Maximum rates
2.1.2	Pain-relieving dental treatment according to the fee schedule for dentists per insurance year	EUR 250	100%
2.1.3	Medication and dressings	80%	100%
2.1.4	Radiation, light and other physical therapies	100%	100%
2.1.5	Massages, packages, inhalations and physiotherapy	-	100%
2.1.6	Aids prescribed as the result of an accident	100%	100%
2.1.7	Diagnostic radiology	100%	100%
2.1.8	Operations	100%	100%
2.1.9	Costs of in-patient curative treatment in the general care class (shared room) without optional services (treatment by private physician)	100%	100%
2.1.10	Medically necessary rehabilitation measures	100%	100%
2.1.11	Preventive check-up (after 6-month qualifying period) per insurance year	-	EUR 200
2.1.12	Out-patient psychoanalytical treatment (up to 5 sessions per insurance year)	-	1,000.00 EUR
2.2.1	Dental prostheses required as a result of an accident	EUR 500	EUR 2,000
2.2.2	Dental prostheses (50%) (after 6-month qualifying period)	-	EUR 2,000
2.3.1	Medically necessary pregnancy treatment and early births	100 %	100%
2.3.2	Pregnancy check-ups per insurance year Births incl. check-up and costs of treatment by midwives after a qualifying period of 8 months	EUR 250 100 %	100% 100%
2.4.1	Transport of a sick person for in-patient treatment	100%	100%
2.4.2	Transport of a sick person back to the original location, if this makes medical sense	100%	100%
2.4.3	Companion upon transport of a sick person back to the original location	100%	100%
2.5	Transfer to the home country or funeral in the Federal Republic of Germany	EUR 20,000	100%
2.6	Hospital visit for a hospital stay of more than 14 days	-	1,000.00 EUR
2.7	Continued liability after ability to travel has been regained	100%	100%

Section II. General provisions

1. Insurable persons and eligibility for insurance

- 1.1 Insured persons are those named in the insurance certificate and for whom the agreed premium was paid.
- 1.2. Persons are insurable at the time of submitting the application if they are: au-pairs, students, language students, university students, scholarship students or doctoral students, participants in work & travel programs or other persons until their 35th year, if evidence can be provided that they are in the Federal Republic of Germany in order to take part in such training measures and insofar as they are a citizen of a foreign country and have a permanent residence abroad.
- 1.3 People cannot be insured, and are not insured in spite of paying the premium, if they are subject to the statutory sickness and/or care insurance obligation in the country in which they are staying.
- 1.4 Persons who are permanently dependent on care and whose participation in general everyday life is permanently excluded cannot be insured and will not be insured, even if contributions are paid. In terms of such a classification, the mental state and objective standard of life of the person in particular shall be taken into account. Persons dependent on care are those who rely preponderantly on the assistance of third persons to carry out everyday activities.
- 1.5 For persons that do not meet the eligibility criteria for insurance set out in these terms, the insurance contract is not concluded even if the premium is paid. If the premium is paid for a person not eligible for insurance, the amount shall be available to the payer.

2. Conclusion, term and end of the insurance contract and coverage

2.1 Conclusion

- 2.1.1 The application for conclusion of an insurance contract can be submitted at any time. It must be made for the entire remaining duration of the stay in the Federal Republic of Germany. The general qualifying period is 31 days. This is calculated from the contract inception. The qualifying period does not apply if the application is made within 31 days of arrival. The date of arrival must be proven at our request. The qualifying period also does not apply to accidents and for help from physicians in order to avoid acute risk to life for the insured person. A comparable preexisting insurance, which can be shown to have applied without gaps until contract inception, can be offset with the general qualifying period. The excluded benefits according to Section III., 3. (Limitation of the payment obligation) continued to be excluded without limits.
- 2.1.2 The contract becomes effective through the appropriate application being received, correctly completed, by the us and us sending you a confirmation of insurance. The application is deemed correctly completed if all required information is stated clearly and completely.
- 2.1.3 If these terms are not observed, the insurance contract is not concluded even if the premium is paid. In such a case, the payer is entitled to the paid premium.

2.2 Inception

- 2.2.1 The coverage begins on the date cited (contract inception), but not before the insurance contract has become effective, not before possible waiting times have passed and not before the border to the foreign country is crossed.
- 2.2.2 Children born after the contract has been concluded are insured after the birth without additional waiting times contrary to the rules of insurability in items 1.2 and 1.3, to the extent that the application for insurance cover was sent retroactively within two months of the birth.

2.3 Term

- 2.3.1 The application for conclusion of an insurance contract must be submitted for the entire stay. The maximum insurance term is five years.
- 2.3.3 In the event of extension of the stay within the maximum insurance term, the originally agreed contract term can only be extended with a follow-on contract if the application for a follow-on contract is submitted to us before the end of the original insurance contract and we expressly approve the follow-on contract. In the event of contract renewals, coverage only exists for insured events, illnesses, complaints and their consequences arising or occurring after application for renewal (date and time of the post mark/online application).

2.4 End

The insurance contract and coverage ends, including for not yet concluded insured events,

- 2.4.1 after the agreed term, but at the latest upon the end of the insured trip. Coverage is extended past the agreed date if the planned end date of the trip is postponed for reasons that are not the insured person's responsibility.
- 2.4.2 upon death;
- 2.4.3 upon termination of the insured person's temporary stay in the Federal Republic of Germany;
- 2.4.4 if the prerequisites for a temporary stay in the Federal Republic of Germany or abroad are no longer met;
- 2.4.5 if the insured person no longer meets the eligibility criteria.

2.5 Policy period and qualifying periods

- 2.5.1 The policy period is a period of twelve months from contract inception.
- 2.5.2 The qualifying periods are calculated from the contract inception or the inception of the follow-on contract.

3. Scope of the coverage

- 3.1 Coverage applies to trips abroad for the agreed local scope. The home country is not deemed to be abroad. The home country within the meaning of these contractual terms is the country in which the insured person has their permanent residence and/or of which the insured person is a citizen.
- 3.2 Contrary to 3.1, coverage also applies if the insured person temporarily returns to their home country in the case of insurance contracts with a term of at least one year. The coverage in the home country is limited to a maximum of six weeks for all stays in the home country per insurance year.
- 3.3 Coverage also applies for the insured person worldwide outside of the Federal Republic of Germany and the home country during a temporary trip. The coverage is limited to 14 days per trip in the case of trips to the USA or Canada.

4. Important information regarding payment of premiums

4.1 Payment of the first premium

- 4.1.1 The first premium becomes due on contract inception.
- 4.1.2 If the first premium is not paid in time, we may withdraw from the contract for the duration of the premium not being paid. Said withdrawal is excluded if the policyholder is not responsible for the non-payment.
- 4.1.3 If the first premium is not paid when an insured event occurs, we are not obligated to pay the benefit unless the policyholder is not responsible for the non-payment.

4.2 Payment of subsequent premiums

- 4.2.1 If the subsequent premium is not paid in time, we shall send the policyholder a payment request and set a payment period of two months.
- 4.2.2 If the policyholder is still in default on the payment by the end of this payment period, we may terminate the contract if the policyholder has been informed of this in the payment request.
- 4.2.3 If we have provided notification of termination and the policyholder pays the requested amount within a month of

receipt of said notification, the contract shall continue to apply. However, no coverage shall apply for insured events occurring between the end of the payment period and receipt of the payment.

4.3 Amount of premiums

The premiums for insured persons can be found in the overview of premiums.

4.4 Collection of premiums

If premiums are collected from an account, this is done immediately after the mandate is granted. The payment is regarded as being on time if the premium can be drawn on the transfer date and you do not object to the justified drawing of the payment.

If the due premium could not be drawn by us through no fault of your own, the payment shall still be regarded as on time if it takes place immediately upon receipt of our written payment request.

5. Important information regarding payment of compensation

5.1 Conversion of costs in foreign currency

Costs incurred in foreign currency are converted into the currency currently applicable in the Federal Republic of Germany at the rate applicable on the day on which the evidence is received by us. The daily rate for traded currencies is the official exchange rate of Frankfurt/Main; for non-traded currencies the rate is set in accordance with the "currencies of the world" publications of the Deutsche Bundesbank, Frankfurt/Main in the latest version, unless it can be proven that the currency required to pay the invoices was obtained at a less favourable rate.

Additional costs incurred for making transfers abroad or using certain forms of transfer requested by the insured person may be deducted from the benefits.

5.2 Due date of our payment

As soon as we have received evidence of the insurance and premium payment, and have determined our payment obligation and the amount of the compensation, we pay within 2 weeks at the latest.

If we have determined our payment obligation, but cannot determine the amount of the compensation within one month of receiving the claim notification, you can request a suitable advance payment of the compensation.

If official inquiries or criminal law proceedings are initiated against you or an insured person, we can postpone settlement of the claim until these proceedings have been completed.

5.3 Compensation from other insurance contracts

If, in the case of an insured event, a compensation from a different insurance contract can be claimed, the other contract takes precedence. If the insured event is reported to us first, we shall make an advance payment and will contact the other insurance company directly regarding sharing of costs. We will refrain from sharing costs with a private health insurance company if this results in disadvantages for the insured person, e.g. contribution is not reimbursed.

5.4 Cost sharing by third parties

If you are entitled to benefits from statutory health, accident or pension insurance, to statutory healthcare or accident assistance, or to aid, we may deduct the statutory benefits from the insurance benefits, which does not affect entitlement to hospital daily benefits.

6. Applicable law and limitation periods on claims under the contract; persons affected by the provisions

In addition to these provisions, the Insurance Policy Act (VVG) as well as German law in general applies, to the extent that this is not in contradiction to international law. Claims under this insurance contract have a limitation period of 3 years. Limitation starts with the end of the year in which the benefit can be requested. If you or the insured person reported a claim, limitation is postponed until you or the insured person receives our decision in writing.

All provisions of the insurance contract also apply to the insured persons.

7. Offsetting

Offsetting against our claims is only possible to the extent that the counter-claim is undisputed or legally established.

8. Important information regarding notifications made to us

All notifications and explanations addressed to us must be in writing (letter, fax, email, electronic data carried etc.) and must be addressed to our head office or to the address shown on the insurance certificate. The contract language is German.

1. Subject of the coverage

1.1 Insured event

An insured event is the medically necessary curative treatment of an insured person due to illness or the consequences of an accident. The insured event starts with the curative treatment; it finishes once there is no longer medical evidence for the need for treatment. If curative treatment must be extended to an illness or consequence of an accident, which is not causally related to that previously treated, a new insured event arises. An insured event also includes the medically necessary treatment due to complaints during pregnancy, premature births up to the 36th week of the pregnancy, miscarriages, medically necessary abortions and death.

1.2 Insured treatment methods

The contractual scope includes examination and treatment methods as well as medication fully or largely accepted by traditional medicine. In addition, we pay for methods and medication, which have become established in practice as equally promising or which are used because no traditional medicine methods or medication are available (e.g. curative treatments and prescriptions according to the special therapeutic approaches homoeopathy, anthroposophical medicine and phytotherapy). However, we may at any time reduce our benefits to the amount that would have been incurred had existing traditional methods or medication been used.

2. Benefits covered by your travel health insurance

In the case of an insured event (**restrictions according to Item 3.**), compensation is paid for the following costs. Depending on the tariff that you have agreed, compensation is paid up to the amount specified in Section I.

2.1 Curative treatment costs

Curative treatment within the meaning of these terms describes medically necessary

- 2.1.1 out-patient treatment by physicians
- 2.1.2 pain-relieving, conserving dental treatment, including simple dental fillings and repairs of existing dental prostheses, to the extent that these are performed or prescribed by a dentist;
- 2.1.3 medication and dressings prescribed by a physician (medication does not include nutriment and tonics or cosmetic supplements - even if these are medically prescribed);
- 2.1.4 medically prescribed radiation, light and other physical therapies;
- 2.1.5 medically prescribed massages, medicinal packages, inhalations and physiotherapy;
- 2.1.6 medically prescribed aids, which become necessary as a result of an accident or which are used to treat the consequences of an accident;
- 2.1.7 diagnostic radiology;
- 2.1.8 operations that cannot be postponed;
- 2.1.9 in-patient treatment that cannot be postponed in the general care class (shared room) without optional services (treatment by private physician), to the extent that this is performed in a facility approved and certified as a hospital, is under permanent medical supervision, has sufficient diagnostic and therapeutic options and maintains hospital files;
- 2.1.10 medically necessary rehabilitation measures
- 2.1.11 out-patient preventive check-up for early diagnosis of cancer according to the programs introduced by law in Germany after the qualifying period.
- 2.1.12 out-patient psychoanalytical and psychotherapeutic treatments.

2.2 Dental prosthesis treatment:

Dental prostheses within the meaning of this tariff include pivot teeth, inlay fillings, crowns, bridges, orthodontic treatment, functional analytical and functional therapeutic services and implantological dental services.

- 2.2.1 We compensate for the costs of dental prostheses, if these become necessary for the first time as a result of an accident during the insured period.
- 2.2.2 After the qualifying period has passed, we also pay compensation for the costs of a medically required dental prosthesis.

2.3 Insurance benefits for pregnancy and births

- 2.3.1 We pay compensation for the costs incurred due to medically necessary pregnancy treatment caused by complaints, and childbirth up to the end of the 36th week of the pregnancy (premature birth), treatment due to miscarriages or medically necessary abortions.

- 2.3.2 To the extent that pregnancy did not commence until after the start of the insurance or follow-on contract, we compensate for the costs of pregnancy check-ups and birth after the end of the qualifying period. The costs of examination and treatment by midwives are only compensated if a physician does not charge for these costs at the same time;

2.4 Transport costs

- 2.4.1 We compensate for the costs of transporting a sick person for in-patient treatment in the nearest suitable hospital and back to their accommodation.
- 2.4.2 We compensate for the additional costs of a transport back to the nearest suitable hospital at the insured person's place of residence, to the extent that a transport makes medical sense and is justifiable.
- 2.4.3 We also pay for the costs of a companion or, if necessary, an accompanying physician, to the extent that this attendance is medically necessary, officially stipulated or specified by the company performing the transport.

2.5 Transfer/funeral expenses

We pay compensation for additionally required costs incurred as a result of the demise of an insured person due to transporting the deceased to their permanent residence, or compensate for the costs of a funeral in Germany up to the amount of the expenses that would have been incurred for a transfer.

2.6 Hospital visit

If it has been confirmed that the hospital stay of an insured person will exceed 14 days, we shall on request organise the trip of a person close to the insured person to the hospital location and back to their place of residence and compensate for any costs of transport for the return trip. However, the condition for this is that the hospital stay has not ended by the time that the associated person arrives.

2.7 Continued liability

If illness makes necessary curative treatment exceeding the end of the coverage because the journey back is no longer possible as a result of an inability to travel, for which evidence has been provided, benefits must be paid under these conditions (including for a transport back if this becomes necessary) until the ability to travel is restored.

3. Important information regarding coverage limits

3.1 Excluded benefits

If curative treatment exceeds what is medically necessary or if the costs of curative treatment exceed the usual local amount, we may reduce benefits to a suitable amount.

3.2 Release from obligation to perform

We do not pay benefits for:

- 3.2.1 treatment abroad if this treatment was the sole reason, or one of the reasons, for the trip;
- 3.2.2 treatment where it was clear before the trip that it would have to be performed if the trip took place as planned, except if the trip took place because of the death of a spouse or immediate kin;
- 3.2.3 diseases and complaints existing upon conclusion of the insurance contract or follow-on contract and known to the insured person, and their foreseeable consequences, as well as consequences of diseases and accidents treated in the six months preceding the conclusion of the contract, which are foreseeable for the insured person;
- 3.2.4 diseases including their consequences as well as the consequences of accidents which are caused by foreseeable war events and an active participation in unrest, and which are not explicitly included in the cover. War events and civil unrest are deemed foreseeable if the Foreign Office of the Federal Republic of Germany releases a travel warning for the relevant country before the start of the trip;
- 3.2.5 diseases and accidents caused intentionally including their consequences;
- 3.2.5 health resort and sanatorium treatments, except if these treatments follow a covered, fully in-patient hospital treatment due to a severe stroke, severe heart attack, or severe skeletal disease (spinal disc operation, hip prosthesis), in order to reduce the stay in the acute-care hospital, and the insurance company approved such benefits before the start of the treatment in writing;
- 3.2.6 withdrawal measures including withdrawal treatment;
- 3.2.7 out-patient curative treatment at a spa or health resort. This restriction does not apply if curative treatment becomes necessary due to an accident occurring there. This does not

apply to illnesses where the insured party is only at the spa town or health resort temporarily and not for treatment;

- 3.2.8 treatment by the spouse, parents or children as well as by individuals sharing accommodation with the insured person in their own or a host family; compensation is paid according to the tariff for any material costs for which evidence can be provided;
- 3.2.9 diseases including their consequences as well as the consequences of accidents which are caused by nuclear power or higher authority interventions;
- 3.2.10 treatment or accommodation made necessary because of infirmity, a need of care or custody;
- 3.2.11 hypnosis, psychoanalytical and psychotherapeutic treatment, to the extent that no provisions have been agreed to the contrary under the tariff;
- 3.2.12 dental prostheses, pivot teeth, inlay fillings, crowns, orthodontic treatment, preventive treatment, occlusal appliances and tracks, functional analytical and functional therapeutic services and implantological dental services;
- 3.2.13 immunisation measures and preventive screenings, to the extent that no provisions have been agreed to the contrary under the tariff;
- 3.2.14 treatment due to defects or damage to the reproductive organs;
- 3.2.15 organ donations and their consequences.

3.3 Wilful deceit

We do not pay compensation if you or an insured person attempts to wilfully deceive us regarding circumstances, which affect the reason or amount of the benefit.

4. Your obligations in the case of an insured event

We cannot provide our service without the cooperation of the insured persons. Please ensure that you and the insured persons observe the following items to avoid jeopardising the coverage.

4.1 Obligation to reduce costs

Please keep the damage to a minimum and avoid everything that might result in an unnecessary cost increase. If you are unsure, please do not hesitate to get in touch with us. We must agree to the transport back to the place of residence or the hospital nearest the place of residence if the insured person is able to travel, if we approve the transport back according to the type of illness and the required treatment.

4.2 Immediate contact

In the case of in-patient treatment at a hospital and before the start of extensive diagnostic and therapeutic measures, you or the insured person must make contact with our global emergency service immediately.

4.3 Obligation to provide information

The claim notification that we send must be filled out correctly by you or the insured person and returned immediately. If we deem this to be

necessary, the insured person is obligated to be examined by a physician commissioned by us.

The following evidence, which becomes our property, must be submitted to us:

- 4.3.1 original receipts containing the name of the treated person, the illness and the details of the services provided by the treating physician according to type, location and treatment period. If other coverage exists for curative treatment costs, and if this is used first, the invoice copies with compensation notes suffice as evidence;
- 4.3.2 prescriptions together with the physician's invoice and invoices for medication and aids together with the prescription;
- 4.3.3 a physician's note by the treating physician abroad regarding the necessity of the medically prescribed transport back. This shall not affect the necessity for a consultation with the company's medical examiner;
- 4.3.4 an official death certificate and a physician's note stating the cause of death, if compensation is to be paid for transport or funeral costs
- 4.3.5 additional evidence and receipts, which we consider to be necessary for checking our payment obligation, which we request from you in the case of an insured event, and which we can reasonably expect you to procure.

4.4 Obligation to secure compensation claims against third parties

If you or the insured person is entitled to a compensation claim against a third party, this entitlement is passed on to us to the extent that we compensate you for the damage. The transfer cannot be asserted to your disadvantage. You shall observe the compensation entitlement or a right whose purpose is to secure this entitlement taking account of the applicable formal requirements and deadlines and, if required, assist in its enforcement. If your compensation entitlement is against a person, with whom you lived in a common household when the damage occurred, the transfer cannot be asserted, except if this person has wilfully caused the damage. Your entitlements, or those of the insured person, against health workers due to disproportionate fees are passed to us in the legal extent, to the extent that we paid compensation for the relevant invoices. If required, you or the insured person are obligated to assist in enforcing these entitlements. In addition, you or the insured person are obligated, if required, to make a declaration of assignment in our favour.

4.5 Consequences if obligations are not observed

If you or the insured person wilfully violates one of the obligations above, we are no longer obliged to make a payment.

In the case of a grossly negligent violation of the obligation, we are entitled to reduce the payment according to the severity of the fault. If you provide evidence that the obligation was not violated in gross negligence, the coverage continues.

Insurance terms for liability and accident insurance - Young Travel
VB-RS 2013 (YT-In)

Your insurance terms comprise three sections.

Section I. contains an overview of the types of benefit and the benefit levels assigned to these in accordance with the tariff.

In section II. you will find, in particular, information on insured persons, conclusion periods and payment of premiums.

The exact wording of the types of benefit can be found in section III.

Section I. Overview of benefits

The exact wording of the insured benefits and incidents can be found under the cited items in section III. Description of benefits.

HAFT. Travel liability insurance

Scope			
The coverage applies worldwide.			
Insured benefits			
1.1	Inspection of the liability query and settlement of justified claims		
1.2	Surety benefit for annuities due		
1.3	Costs of a legal dispute		
Insured incidents			
Damage caused by you		Compact	Comfort
2.1	Liability risks of daily life	EUR 1.0 million	EUR 2.5 million
2.2	Liability claims for damage to rental objects per insured event	EUR 10,000	EUR 25,000
2.3	Damages in the host family's household	EUR 2,500	EUR 2,500
2.4	Deportation costs	1,000.00 EUR	EUR 5,000
2.5	Loss of keys	-	EUR 250
Deductible			
In the case of item 2.2 and item 2.4, a deductible of 20%, a minimum of 50.00 EUR, is deducted from the amount of the claim. In the case of item 2.3, a deductible of 10%, a minimum of 150.00 EUR, is deducted from the amount of the claim.			

UV. Travel accident insurance

Scope			
The coverage applies worldwide.			
Insured sums			
1.1	In the event of invalidity	EUR 20,000	EUR 40,000
1.2	Progression at more than 25% invalidity	350%	350%
1.3	In the event of death ¹⁾	EUR 10,000	EUR 20,000
1.4	For recovery costs	-	EUR 5,000
1.5	For cosmetic operation costs	-	EUR 5,000
¹⁾ For children up to the age of 18.			
		EUR 5,000	EUR 10,000
Insured incidents			
2.1	Damage to health through an accident		
2.2	Pulled muscles and torn ligaments		
2.3	Drowning or suffocation		

Section II. General provisions

1. Insurable persons and eligibility for insurance

- 1.1 Insured persons are those named in the insurance certificate and for whom the agreed premium was paid.
- 1.2 Persons are insurable at the time of submitting the application if they are: au-pairs, students, language students, university students, scholarship students or doctoral students, participants in work & travel programs or other persons until their 35th year, if evidence can be provided that they are in the Federal Republic of Germany in order to take part in such training measures and insofar as they are a citizen of a foreign country and have a permanent residence abroad.
- 1.3 Persons who are permanently dependent on care and whose participation in general everyday life is permanently excluded cannot be insured and will not be insured, even if contributions are paid. In terms of such a classification, the mental state and objective standard of life of the person in particular shall be taken into account. Persons dependent on care are those who rely preponderantly on the assistance of third persons to carry out everyday activities.
- 1.4 For persons that do not meet the eligibility criteria for insurance set out in these terms, the insurance contract is not concluded even if the premium is paid. If the premium is paid for a person not eligible for insurance, the amount shall be available to the payer.

2. Conclusion, term and end of the insurance contract and coverage

2.1 Conclusion

- 2.1.1 The application to take out an insurance contract can be made at any time for the entire (remaining) duration of the stay in the Federal Republic of Germany.
- 2.1.2 The contract becomes effective through the appropriate application being received, correctly completed, by the us and us sending you a confirmation of insurance. The application is deemed correctly completed if all required information is stated clearly and completely.
- 2.1.3 If these terms are not observed, the insurance contract is not concluded even if the premium is paid. In such a case, the payer is entitled to the paid premium.

2.2 Inception

The coverage begins on the date cited on the insurance certificate (contract inception), but not before the insurance contract has become effective and not before arrival in the Federal Republic of Germany.

2.3 Term

- 2.3.1 The maximum insurance term is five years
- 2.3.2 In the event of extension of the stay within the maximum insurance term, the originally agreed contract term can only be extended with a follow-on contract if the application for a follow-on contract is submitted to us before the end of the original insurance contract and we expressly approve the follow-on contract. In the event of contract renewals,

coverage only exists for insured events arising after application for renewal (date and time of the post mark/online application).

2.4 End

The insurance contract and coverage ends, including for not yet concluded insured events,

- 2.4.1 after the agreed term, but at the latest upon the end of the insured trip. Coverage is extended past the agreed date if the planned end date of the trip is postponed for reasons that are not the insured person's responsibility.
- 2.4.2 upon death;
- 2.4.3 upon termination of the insured person's temporary stay in the Federal Republic of Germany;
- 2.4.4 if the prerequisites for a temporary stay in the Federal Republic of Germany or abroad are no longer met;
- 2.4.5 if the insured person no longer meets the eligibility criteria.

3. Scope of the coverage

- 3.1 The coverage only applies to insured persons staying in the Federal Republic of Germany temporarily. No coverage exists if an insured event occurs in the insured person's home country (exception according to item 3.2). The home country within the meaning of these contractual terms is the country in which the insured person has their permanent residence and/or of which the insured person is a citizen.
- 3.2 Coverage also applies for the insured person worldwide outside of the Federal Republic of Germany and the home country during a temporary trip.

4. Important information regarding payment of premiums

4.1 Payment of the first premium

- 4.1.1 The first premium becomes due on contract inception.
- 4.1.2 If the first premium is not paid in time, we may withdraw from the contract for the duration of the premium not being paid. Said withdrawal is excluded if the policyholder is not responsible for the non-payment.
- 4.1.3 If the first premium is not paid when an insured event occurs, the insurance company is not obligated to pay the benefit unless the policyholder is not responsible for the non-payment.

4.2 Payment of subsequent premiums

- 4.2.1 If the subsequent premium is not paid in time, the insurance company shall send the policyholder a payment request and set a payment period of two months.
- 4.2.2 If the policyholder is still in default on the payment by the end of this payment period, the insurance provider may terminate the contract if the policyholder has been informed of this in the payment request.
- 4.2.3 If the insurance company provides notification of termination and the policyholder pays the requested amount within a month of receipt of said notification, the contract shall continue to apply. However, no coverage shall apply for insured events occurring between the end of the payment period and receipt of the payment.

4.3 Amount of premiums

The premiums for insured persons can be found in the overview of premiums.

4.4 Collection of premiums

If premiums are collected from an account, this is done immediately after the mandate is granted. The payment is regarded as being on time if the premium can be drawn on the transfer date and you do not object to the justified drawing of the payment.

If the due premium could not be drawn by us through no fault of your own, the payment shall still be regarded as on time if it takes place immediately upon receipt of our written payment request.

5. Cases where coverage is limited or excluded

5.1 Malice and intent

We do not pay compensation if you or an insured person attempts to wilfully deceive us regarding circumstances, which affect the reason or amount of the benefit. We are also not obligated to pay the benefit if you or one of the insured persons deliberately caused the insured event; if the deception or intent is established by a legally valid criminal judgement, it shall be considered proven.

5.2 War, civil unrest and other incidents

Unless otherwise agreed in section II., coverage is not granted for damage caused by war, civil war, incidents similar to war, civil unrest, strike, nuclear power, impoundment, withdrawal or other higher authority interventions as well as by elementary events. In addition, no coverage exists for incidents caused by acts of violence at a public gathering or rally to the extent that you or the insured person are actively participating therein.

5.3 Predictability

We do not pay compensation if the insured event was predictable at the point of booking the trip or upon conclusion of the insurance contract.

NB: In addition, please also observe restrictions for the individual insurances set out in section III. of these Terms & Conditions.

6. Your obligations after an insured event (obligations)?

We cannot provide our service without the cooperation of you and the insured person. For this reason, please observe the following items to avoid jeopardising the coverage.

6.1 Obligation to reduce damage

Please keep the damage to a minimum and avoid everything that might result in an unnecessary cost increase. If you are unsure, please do not hesitate to get in touch with us.

6.2 Obligation to provide information

You or the insured person must provide all information regarding the insured event truthfully and in full. Any evidence and relevant information additionally requested by us must be provided in the same way.

6.3 Obligation to secure compensation claims against third parties

If you or the insured person is entitled to a compensation claim against a third party, this entitlement is passed on to us to the extent that we compensate you for the damage. The transferred entitlement cannot be asserted to your disadvantage. You shall observe the compensation entitlement or a right whose purpose is to secure this entitlement taking account of the applicable formal requirements and deadlines and, if required, assist in its enforcement. If your compensation entitlement is against a person, with whom you lived in a common household when the damage occurred, the transferred entitlement cannot be asserted, except if this person has wilfully caused the damage.

6.4 Further obligations

NB: In addition, please observe the "Important information" in the case of an insured event, which is attached to your contract documents, as well as the relevant specific insurance obligations set out in section III. of these terms.

6.5 Consequences if obligations are not observed

If you or the insured person wilfully violates one of the obligations above, we are no longer obliged to make a payment.

In the case of a grossly negligent violation of the obligation, we are entitled to reduce the payment according to the severity of the fault. If you provide evidence that the obligation was not violated in gross negligence, the coverage continues.

7. Important information regarding payment of compensation

7.1 Conversion of costs in foreign currency

Costs incurred in foreign currency are converted into the currency currently applicable in the Federal Republic of Germany at the rate applicable on the day on which the evidence is received by the insurance company. The daily rate for traded currencies is the official exchange rate of Frankfurt/Main; for non-traded currencies the rate is set in accordance with the "currencies of the world" publications of the Deutsche Bundesbank, Frankfurt/Main in the latest version, unless it can be proven that the currency required to pay the invoices was obtained at a less favourable rate.

Additional costs incurred for making transfers abroad or using certain forms of transfer requested by the insured person may be deducted from the benefits.

7.2 Due date of our payment

As soon as we have received evidence of the insurance and premium payment, and have determined our payment obligation and the amount of the compensation, we pay within two weeks at the latest.

If we have determined our payment obligation, but cannot determine the amount of the compensation within one month of receiving the claim notification, you can request a suitable advance payment of the compensation.

If official inquiries or criminal law proceedings are initiated against you or an insured person, we can postpone settlement of the claim until these proceedings have been completed.

7.3 Compensation from other insurance contracts

If, in the case of an insured event, a compensation from a different insurance contract can be claimed, the other contract takes precedence. If the insured event is reported to us first, we shall make an advance payment and will contact the other insurance company directly regarding sharing of costs. We will refrain from sharing costs with a private health insurance company if this results in disadvantages for the insured person, e.g. contribution is not reimbursed.

8. Applicable law and limitation periods on claims under the contract; persons affected by the provisions

In addition to these provisions, the Insurance Policy Act (VVG) as well as German law in general applies, to the extent that this is not in contradiction to international law.

Claims under this insurance contract have a limitation period of three years. Limitation starts with the end of the year in which the benefit can be requested. If you or the insured person reported a claim, limitation is postponed until you or the insured person receives our decision in writing.

All provisions of the insurance contract also apply to the insured persons.

9. Offsetting

Offsetting against our claims is only possible to the extent that the counter-claim is undisputed or legally established.

10. Important information regarding notifications made to us

All notifications and explanations addressed to us must be in writing (letter, fax, email, electronic data carried etc.) and must be addressed to our head office or to the address shown on the insurance certificate. The contract language is German.

Section III. Description of benefits

HAFT. Travel liability insurance

1. Benefits covered by your travel liability insurance

In the case of an insured event (see item 2.; for restrictions see item 3.), you will receive the following benefits up to the amount of the insured sum specified in section I.

1.1 Inspection of the liability query and settlement of justified claims

Our benefits include inspection of the liability query and the resulting defence against unjustified claims, or in the case of a justified claim, repayment of the compensation to be paid by you. A justified claim arises on the basis of an acknowledgement issued or approved by us, an arrangement concluded or approved by us or a judgement. If the handling of a liability claim requested by us by means of acknowledgement, settlement or arrangement fails as a result of your conduct, we are not obligated to pay for additional expenses in the form of compensation, interest and costs arising as of the point of refusal.

If we request or approve the provision of a defence lawyer for you during criminal proceedings associated with a loss event which may lead to a liability claim falling under the coverage, we bear the lawyer's fees according to the fee schedule or specific higher defence costs agreed with us in advance.

1.2 Surety benefit for annuities due

If you must stand surety for an annuity due as a result of an insured event by law or you are permitted to avoid enforcement of a judgement by standing surety or depositing a security, we undertake to stand surety or deposit the security on your behalf.

1.3 Costs of a legal dispute

If, in the case of an insured event, a legal dispute arises regarding the claim between you and the injured party or their legal successor, we manage the legal dispute on your behalf. The incurred costs are assumed by us and not offset as benefits against the insured sum. If the liability claims exceed the insured sum, the costs of proceedings will only be borne in the ratio of the insured sum to the total amount of the claims, including in the case of several sets of proceedings arising from one loss event. In such cases, we are entitled to release ourselves from further benefits by paying the insured sum and our portion of the costs incurred so far corresponding to the insured sum.

2. Cases where an insured event occurs

On your trip, you have coverage for the event that because of one of the loss events specified below resulting in the death, injury or health impairment of a person or persons (damage to persons) or the damage or destruction of a physical item or items (damage to property), a claim for damages is asserted against you by a third party on the basis of statutory liability provisions under private law.

2.1 Liability risks of daily life

Your insurance covers your statutory liability as a private individual as regards liability risks of daily life arising while on a trip, in particular

- 2.1.1 as the head of the family and household (e.g. from the responsibility for supervising minors);
- 2.1.2 as a cyclist;
- 2.1.3 when doing sport (excluding the types of sport specified in item 3.2.3);
- 2.1.4 as a rider or driver when using third-party horses and carts for private purposes (liability claims by the keepers or owners of animals against the insured person and/or the policyholder are not covered);
- 2.1.5 through the possession and use of model aircraft, unmanned balloons and kites that are not driven by either a motor or propellant, the in-air weight of which does not exceed 5kg and for which no obligation to obtain insurance exists;
- 2.1.6 through the possession and use of your own or third-party rowing or paddle boats as well as third-party sailing boats that are not driven by either a motor (even an outboard motor) or propellant and for which no obligation to obtain insurance exists;
- 2.1.7 from the ownership, possession, holding or use of your own or third-party surfboards for sports purposes; however, the statutory liability of the insured person for rental, hire or other handover to third parties for use is excluded;
- 2.1.8 from activity as an au-pair. To the extent that the insured person works an au-pair on the basis of a written contract, the private liability insurance shall also cover said person's professional liability, contrary to item 3.1.3. In this respect, the only liability claims that are considered insured are those arising due to activities that the insured person is allowed to carry out on the basis of their level of education. However, this coverage only comes into effect if claims are asserted against the insured person themselves and no other insurance coverage or sufficient insurance coverage exists for the insured person, e.g. as part of private liability insurance held by the host family.

2.2 Liability claims for damage to rental objects

Contrary to item 3.2.4, damage to rental objects is also covered by the scope of the coverage. Within this framework, the insurance covers liability risks of daily life as the user of rooms in buildings (e.g. hotel and guest house rooms, holiday apartments, bungalows, dining rooms, communal bathrooms) rented temporarily for private use as accommodation during the trip up to the amount cited in the overview of the benefits.

Excluded, however, are liability claims for

- damage to movable items such as pictures, furniture, television equipment, crockery etc.;
- damage caused by deterioration, wear and excessive strain;
- damage to heating, machine, boiler and water heating systems as

well as electronic and gas devices.

2.3 Damages in the host family's household

Contrary to items 2.2 and 3.2.7., liability claims against the insured person apply due to damage to movable items (e.g. pictures, furniture, TV sets, crockery, carpets etc.) as well as to rooms intended and permitted for use in connection with the accommodation in the host family's household up to the amount mentioned in section I. The host family's household shall include the house or flat inhabited by the host family (main, auxiliary or holiday residence), including the corresponding land and adjoining buildings and rooms located on it. The total benefit for all damage to movable items and rooms belonging to the host family within an insurance year or a shorter agreed insurance period is limited to twice the amount mentioned in section I. The policy period is a period of twelve months from contract inception, including all contract renewals.

2.4 Deportation costs

Coverage exists in the event of deportation of an insured person to their home country ordered by the authorities of the Federal Republic of Germany. The coverage for deportation costs shall only exist if the deportation is ordered by the authorities within the insured period and the period of the contract with the host family and within the period of stay cited in the residence permit or visa.

In the case of an insured event, we pay compensation for proven additional costs (deportation costs) asserted against the policyholder (host family) in accordance with §§ 765, 773 German Civil Code (BGB) in conjunction with §§ 82 para. 2, 83 and 84 Law on Foreign Nationals (Ausländergesetz) up to the amount stipulated in section I.

2.5 Loss of keys

The statutory liability arising from the loss of third-party keys (including general master keys for a central locking system and code cards) which have legally come under the custody of the insured party is included in the insurance. The coverage is limited to statutory liability claims for the costs of necessary replacement of locks and locking systems as well as of temporary security measures (emergency lock) and property protection for up to 14 days, calculated from the time at which the loss of the key was established.

The maximum compensation per loss event is limited to the amount specified in section I. and applies to all damage in an insurance year or any shorter agreed insurance period. The policy period is a period of twelve months from contract inception, including all contract renewals.

Liability claims for consequential damage resulting from loss of a key (e.g. due to break-in) as well as liability for the loss of safe or furniture keys and any other keys to movable objects are excluded.

3. Important information regarding coverage limits

3.1 Non-insured liability risks

- 3.1.1 Your liability as an owner, possessor, holder or driver of a road, air or water vehicle for damage caused through the use of the vehicle is not insured.
- 3.1.2 Your liability as an owner, holder or keeper of animals and your liability when hunting are not insured.
- 3.1.3 Your liability when exercising a profession, service or post (including an honorary post) or activity for an association of any kind is not insured.
- 3.1.4 The liability of the insured person from the rental, hire or other handover of items to third parties for use is not insured.

3.2 Non-insured liability claims

- 3.2.1 Liability claims that go beyond the scope of statutory liability.
- 3.2.2 Claims to salary, retirement pension, wages and other specified emoluments, board, medical treatment in the event of inability to work, welfare claims and claims under riot damage laws.
- 3.2.3 Liability claims for damage as a result of your participation in horse, bike or vehicle races, boxing and wrestling or combat sports of any kind, including preparation (training).
- 3.2.4 Unless expressly stated in the overview of the benefits, liability claims for damage to third-party property that you rent, lease, hire or obtain through prohibited self-granted authority or that is the subject of a special custody agreement.

- 3.2.5 Liability claims for damage caused by environmental impacts on the earth, air or water (including bodies of water) and further resulting damage.
- 3.2.6 Liability claims for loss events of relatives that live in your home. Relatives shall include spouses, parents and children, adoptive parents and children, parents and children in-law, step-parents and children, grandparents and grandchildren, siblings, foster parents and children as well as persons bound together by a relationship similar to that of parents in children in a long-term, family-like manner.
- 3.2.7 Liability claims between several insured persons on the same insurance contract as well as, unless expressly co-insured under item 2.3, between the policyholder and the persons insured on an insurance contract.
- 3.2.8 Liability claims between several persons who have jointly booked a trip and go on this trip together.
- 3.2.9 Liability claims for damage arising from the passing on of a disease.
- 3.2.10 Liability claims for damage resulting from the use of weapons of any kind.
- 3.2.11 Liability claims from all arising pecuniary losses.
- 3.2.12 Unless expressly stated in the overview of the benefits, liability claims for damage resulting from the loss of items, including, e.g. money, securities and valuable items.

3.3 Limitation of benefits

- 3.3.1 In every insured event, our compensation is limited to the agreed insured sums. This also applies when the insurance covers several persons with a payment obligation.
- 3.3.2 The compensation for all insured events within the insured period is limited to twice the agreed insured sum for contract terms of less than a year. In the case of contract terms of more than a year, we will not pay more than double the agreed insured sum for all insured events in an insurance year.
- 3.3.3 Several insured events occurring during the validity of the insurance shall apply as one insured event occurring at the time of the first of these insured events if they are based on the same cause or causes with an internal, in particular physical and chronological, relationship.
- 3.3.4 If the insured person is to make annuity payments to the injured party and the capital value of the annuity exceeds the insured sum or the remainder of the insured sum left after deduction of any benefits from the insured event, the annuity to be paid will only be compensated in a ratio of the insured sum or its residual amount to the capital value of the annuity from the insurance company.
The corresponding provision of the regulations on insurance coverage in the vehicle liability insurance in the version applicable at the time of the insured event shall apply for the calculation of the annuity value. When calculating the amount that the policyholder must contribute to the ongoing annuity payments, if the capital value of the annuity exceeds the insured sum or the residual insured sum remaining after deduction of any benefits, the other benefits will be offset in full against the insured sum.
- 3.3.5 If the handling of a liability claim requested by us by means of acknowledgement, settlement or arrangement fails as a result of the conduct of the insured person, we are not obligated to pay for additional expenses in the form of compensation, interest and costs arising as of the point of refusal.

4. Your obligations in the case of an insured event

Additions to section II. Clause 6.

4.1 Immediate notification

If a claim for compensation for damages is asserted against you, please notify us of this immediately.

4.2 Immediate notification in the event of a legal dispute

If a judicial inquiry is launched or a penalty order or default summons is issued, you must notify us of this immediately, even if you have already notified us of the insured event itself. If a claim is asserted against you in court or by means of a default summons, legal aid is applied for or a dispute is declared against you in court, you must also notify us of this immediately. The same shall apply in the event of arrest, injunction or preservation of evidence.

4.3 Handover of conduct of proceedings

If proceedings arise regarding the liability claim, you must hand over control of the proceedings to us, assign power of attorney to the lawyer commissioned or designed by us and provide all statements regarded as necessary by said lawyer or by us. Without waiting on our instruction, you must file an objection or take the necessary legal remedies against default summons or demands from administrative authorities for compensation in good time.

4.4 Handover of exercise of rights in annuity events

If, as the result of changed circumstances, you gain the right to abolition or reduction of an annuity to be paid, you undertake to allow us to exercise this right on your behalf.

4.5 Power of attorney

We are authorised to submit all declarations that seem necessary to settle or defend against the claim on your behalf.

4.6 Consequences if obligations are not observed

The legal consequences of violating one of these obligations are cited in item 6.5. of section II.

UV. Travel accident insurance

1. Benefits covered by your travel accident insurance

In the case of an insured event (see item 2.; for restrictions see item 3.), you will receive the following benefits up to the amount of the insured sums specified in section I.

1.1 Benefits in the event of invalidity

A prerequisite for our provision of the benefit is for your physical or mental ability to be permanently impaired due to the accident (invalidity). Impairment is permanent when it is expected to last longer than three years and a change in the situation is not to be expected.

The invalidity must occur within 15 months of the accident and be established in writing by a practitioner within 21 months of the accident, and be asserted by you to us in writing.

- 1.1.1 The amount of the benefit depends on the insured sum and the degree of invalidity. The fixed degrees of invalidity (under exclusion of proof of a higher or lower level of invalidity) constitute the loss or lack of function of

an arm at the shoulder	70%
an arm to above the elbow	65%
an arm below the elbow	60%
a hand at the wrist	55%
a thumb	20%
an index finger	10%
any other finger	5%
a leg above the centre of the thigh	70%
a leg to the centre of the thigh	60%
a leg to below the knee	50%
a leg to the centre of the lower leg	45%
a foot at the ankle	40%
a big toe	5%
any other toe	2%
an eye	50%
hearing in one ear	30%
sense of smell	10%
sense of taste	5%

In the event of partial loss or impairment of function in one of these body parts or sensory organs, the corresponding part of the percentage is assumed.

- 1.1.2 If the insured event affects body parts or sensory organs of which the loss or lack of function is not regulated as above, the deciding factor is the extent to which normal physical or mental ability is impaired from a purely medical point of view.
- 1.1.3 If several physical or mental functions are impaired by the insured case, the aforementioned degrees of invalidity are added together. However, more than 100% will not be assumed.
- 1.1.4 If a physical or mental function that was already permanently impaired is affected by the insured case, a deduction corresponding to the prior invalidity shall be made. This is

measured in accordance with the degrees of invalidity according to item 1.1.1.

- 1.1.5 If death occurs as a result of the accident within a year of the insured event, no claim for invalidity benefit exists.
- 1.1.6 If the insured person dies due to a cause unrelated to the accident within a year of the insured event or (regardless of the cause) later than 1 year after the accident and if a claim for invalidity benefit according to item 1.1.1 arose, we provide compensation according to the degree of invalidity that would have been calculated on the basis of the most recent medical findings.

1.2 Progression at more than 25% Invalidity

If, without the added effect of illnesses or afflictions according to the measurement principles of item 1.1, an accident leads to permanent impairment of the physical or mental function of more than 25%, the following applies:

- 1.2.1 For every percentage point exceeding the degree of invalidity of 25% caused by the accident, HanseMerkur pays an additional 2% of the insured sum.
- 1.2.2 For every percentage point exceeding the degree of invalidity of 50% caused by the accident, HanseMerkur pays a further additional 2% of the insured sum.
- 1.2.3 The additional benefit is limited to a maximum of 150,000.00 EUR for each insured person. Should the insured person hold other accident insurance with HanseMerkur Reiseversicherung AG, the maximum amount for all insurance contracts applies jointly.

In the event of invalidity, these special terms apply in individual cases as follows:

DI*	IS*	DI*	IS*	DI*	IS*	DI*	IS*
1	1	26	28	51	105	76	230
2	2	27	31	52	110	77	235
3	3	28	34	53	115	78	240
4	4	29	37	54	120	79	245
5	5	30	40	55	125	80	250
6	6	31	43	56	130	81	255
7	7	32	46	57	135	82	260
8	8	33	49	58	140	83	265
9	9	34	52	59	145	84	270
10	10	35	55	60	150	85	275
11	11	36	58	61	155	86	280
12	12	37	61	62	160	87	285
13	13	38	64	63	165	88	290
14	14	39	67	64	170	89	295
15	15	40	70	65	175	90	300
16	16	41	73	66	180	91	305
17	17	42	76	67	185	92	310
18	18	43	79	68	190	93	315
19	19	44	82	69	195	94	320
20	20	45	85	70	200	95	325
21	21	46	88	71	205	96	330
22	22	47	91	72	210	97	335
23	23	48	94	73	215	98	340
24	24	49	97	74	220	99	345
25	25	50	100	75	225	100	350

* IG = Degree of invalidity caused by the accident in %

IS = Benefit from the insured sum in %

1.3 Benefits in the event of death

If an insured event leads to the death of the insured person within one year, the heirs are entitled to a benefit according to the insured sum for the event of death. We refer to the specific obligations in item 4.3.

1.4 Benefits for recovery costs

If the insured person has several accident insurance contracts with the HanseMerkur insurance group, compensation for the costs specified below can only be requested from one of these contracts. If the insured person has suffered an accident falling under the insurance contract, we provide compensation, up to the contractually agreed amount, for costs incurred through

- 1.4.1 search, rescue or recovery by public or private rescue services, to the extent that usual fees are charged for this.

- 1.4.2 transport of the injured person to the nearest hospital or a special hospital if this is medically necessary and prescribed by a physician.
- 1.4.3 additional costs for the return of the injured person to their permanent residence, to the extent that the additional costs were incurred as the result of an order from a physician or were unavoidable due to the type of injury.
- 1.4.4 transfer to the last permanent residence in the event of death.
- 1.4.5 services according to item 1.4.1 if you have not suffered an insured event but such was an immediate threat or to be objectively expected under the circumstances.

1.5 Benefits for the costs of cosmetic operations

- 1.5.1 If the surface of the insured person's body is damaged or deformed through an insured accident in such a way that after completion of curative treatment the external appearance of the insured person is permanently impaired and the insured person decides to undergo a cosmetic operation for the purpose of removing this impairment, we assume, once, the costs of physicians' fees, medication, dressings and other medically prescribed healing aids associated with the operation and clinical treatment as well as the costs of accommodation and board at the hospital up to the amount of the agreed insured sum. Front teeth and incisors visible when the mouth is open do not count as the surface as the body.
- 1.5.2 The operation and the clinical treatment of the insured person must be carried out and completed by the end of the 3rd year following the accident. If the insured person is not yet 18 years of age when the accident occurs, the costs are still paid if the operation and clinical treatment are not carried out within this period but are completed before the insured person has reached the age of 21.
- 1.5.3 Excluded from compensation are the costs of food and luxury items, spa and convalescent trips as well as nursing if the use of professional care staff is not prescribed by a physician.

2. Cases where an insured event occurs

2.1 Damage to health through an accident

An insured event exists if the insured person involuntarily suffers damage to their health through a sudden external incident (accident), which has an effect on their body. By extension, the insurance also covers typical health damage caused by diving, e.g. decompression sickness or eardrum injury, whereby an actual accident, i.e. a sudden external incident which has an effect on the body, does not have to occur.

2.2 Pulled muscles and torn ligaments

An insured event also applies if a joint is dislocated or muscles, tendons, ligaments or capsules are pulled or torn due to increased exertion on limbs or the spine.

2.3 Drowning or suffocation

Death by drowning or suffocation underwater when diving applies as an accident within the meaning of item 2.1.

3. Important information regarding coverage limits

3.1 Cases in which no benefits are provided

We do not pay benefits for:

- 3.1.1 accidents caused by disruptions to mental capacity or consciousness, including as a result of inebriation or the consumption of drugs, as well as by strokes, epileptic fits or other seizures that affect the entire body of the insured person; however, coverage shall exist if these disruptions are caused by an accident falling under this contract.
- 3.1.2 accidents suffered by the insured person as a result of them deliberately committing or causing a crime;
- 3.1.3 accidents caused directly or indirectly by war or civil war events or in combination with terrorist attacks. However, coverage exists if the insured person is affected by surprise by war or civil war events when travelling abroad. This expansion of the coverage does, however, not apply to trips in or through countries where war or civil war is already underway on the territory when the trip begins. It also does not apply to active participation in the war or civil war or

accidents caused by ABC weapons (atomic, biological or chemical weapons).

- 3.1.4 accidents suffered by the insured person as the pilot of an aircraft (including recreational aircraft) to the extent that they require a permit under German law and as another member of the crew of an aircraft, which occur in a causal relationship with the operation of an aircraft.
- 3.1.5 accidents suffered by the insured person when carrying out an activity aided by an aircraft.
- 3.1.6 accidents suffered by the insured person when using spacecraft; coverage applies, however, as a passenger of an airline.
- 3.1.7 accidents suffered by the insured person as a result of taking part in driving events, including the corresponding practice runs, with the aim of achieving high speeds as a driver, co-driver or passenger of a motor vehicle.
- 3.1.8 accidents caused directly or indirectly by nuclear power.
- 3.1.9 health damage caused by radiation and health damage caused by curative measures or intervention in the insured person's body. However, coverage exists if curative measures or interventions, including of a radiodiagnostic and radiotherapeutic nature, are brought about by an accident falling under this contract.
- 3.1.10 health damage through infections. This is also excluded if caused by insect stings or bites or by other minor skin or mucous wounds through which the pathogens got into the body immediately or later. However, coverage exists for rabies and tetanus as well as for infections whereby the pathogens got into the body through accidental injuries not excluded under clause 1. For infections caused by curative measures or interventions, coverage exists if the curative measures or interventions, including those of a radiodiagnostic and radiotherapeutic nature, were brought about by an accident falling under this contract.
- 3.1.11 stomach and abdominal hernias. However, coverage exists if these are caused by one of the violent external influences falling under this contract.
- 3.1.12 damage to spinal discs as well as bleeding from internal organs and cerebral haemorrhage. However, coverage exists if the principal cause was an accident falling under this contract.
- 3.1.13 pathological disorders caused by psychological reactions, regardless of what caused these.
- 3.1.14 poisoning as a result of ingesting solid or liquid substances through the gullet.

3.2 The impact of illnesses or afflictions

If illnesses or afflictions have contributed to health damage caused by an accident or its consequences, the benefit is reduced by the proportion of the illness or affliction if this proportion amounts to at least 25%. If illnesses or afflictions have contributed to health damage caused by an accident or its consequences, any claim to benefits is lost if this proportion amounts to more than 50%.

4. Your obligations in the case of an accident during your trip

- Additions to item 6 in the general section -

4.1 Immediate consultation of a physician

A physician must be consulted immediately following an accident which is likely to entail a payment obligation. The insured person must follow the physician's orders and also limit the consequences of the accident as far as possible.

4.2 Examination by physicians commissioned by us

The insured person must also allow examination by physicians commissioned by us. The associated costs, including resulting loss of earnings, are borne by us.

4.3 Notification in the event of death

If the accident results in the death of the insured person, we must be informed of this by the heirs or other legal successors of the insured person within 48 hours, even if we have been notified of the accident itself. We must be granted the right to have a post-mortem carried out by a physician commissioned by us.

4.4 Consequences if obligations are not observed

The legal consequences of violating one of these obligations are cited in item 6.5. of section II.